

2023 NPCR MISSOURI CANCER REGISTRY and RESEARCH CENTER SUCCESS STORY

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WebPlus Online Reporting to support

SUMMARY: The Missouri Cancer Registry successfully transitioned mid-volume hospitals from the problematic Abstract Plus to the efficient Web Plus reporting system. This change led to time savings, streamlined operations, and continuous training for local cancer registry staff. While some functionality was lost during the transition, the benefits far outweighed the drawbacks, with expectations of future software enhancements to address these issues.

Missouri Cancer Registry worked to transition our mid volume hospital reporting from Abstract Plus to Web Plus.

CHALLENGE

- Registry staff were spent excessive time maintaining and updating Abstract Plus.
- Abstract Plus required installation on individual hospital computers, causing issues for MCR reporters.
- Smaller hospitals lacked the IT support required for software updates and technical support.

SOLUTION

- We successfully transitioned our mid-volume hospitals from Abstract Plus to Web Plus reporting.

RESULTS

- The transition to Abstract Plus has saved our staff many hours of time of troubleshooting resulting in considerable time savings.
- Our QA Supervisor and Data & Collections Processing Supervisor worked with the mid-volume hospitals as they transitioned to Web Plus reporting.
- Conducted Zoom training sessions to introduce Web Plus and address questions.
- Created detailed text prompts in Web Plus for reporter guidance in Web Plus with instructions for each field.
- The overall transition went smoothly with minimal Reporter problems.
- Web Plus is much easier for MCR Registry staff to update each year.

SUSTAINING SUCCESS

- There is some missing functionality in Web Plus compared to Abstract Plus that will be addressed with future software enhancements.
- Planned ongoing Web Plus training for registry staff on an as-needed basis.

STORY QUOTE

Abstracting lean and clean with less resources and better workflow.

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